

Terms & Conditions

Terms & Conditions. Who am I dealing with? Sunshine Holiday Rentals (SHR) is a subsidiary of Central Property Bureau, S.L. and is a registered company in the province of Alicante. Your accommodation contract is with the individual property owners, represented as booking agents by SHR who also act as the managing agents. Payment? An agreed deposit is required at the time of booking and is accepted as part payment of the final amount. The balance must be paid as agreed prior to the start date of your holiday, at which time the necessary cleaning and linen charges along with the damage deposit are also due. For bookings received within FOUR weeks of your holiday start date, the full payment, cleaning, linen and damage deposit charges are due at the time of booking. Note: May we please advise you that a 3% levy is applied to all credit card transactions. This charge is applied by the banks and unfortunately we are obliged to pass this on to the customer. What happens if I cancel? Should you wish to cancel, written notification must be sent via the fax from the party leader to the office. In the event of cancellation, the following charges apply: Period before Arrival Date that Fax is received Days Charges (%)

- More than 60 10%
 - Between 56-29 20%
 - Between 28-14 50%
 - Between 0-13 100%
- Your responsibility. The accommodation must be left in a clean and tidy condition, otherwise additional charges may be incurred. You are responsible for the property during your stay. You undertake to report and pay for any damage caused to the property and for any equipment damaged or broken during your stay. We reserve the right to ask you, or any member of your party, to leave immediately if your behaviour is likely, in our opinion, to spoil the enjoyment, comfort or safety of others within the community. Damage deposit. Our owners require us to hold a damage deposit for each property on the following scale: House Size Deposit Short Term Deposit Long Term
- 1 – 3 Bedroom € 200.00 1 month rent
 - 4 Bedroom - Villa € 300.00 1 month rent
- Providing no damage is caused during the letting period, the deposit will be returned at the end of the holiday period upon departure. Claims against the deposit will only be made in the event of damage caused other than in the course of normal wear and tear. We ask our clients to notify our office immediately should any damage occur so that it may be repaired quickly. We ask for the properties to be left in a reasonable condition for cleaning but should abnormal cleaning be required, a surcharge will apply and be deducted from your deposit. Linen & Cleaning charges. The following charges apply in addition to quoted rental property prices and should be paid at the time of booking: Bedroom-Configuration Cleaning Charges Linen Charges
- 1-2 Bedroom 60 €
 - 3 and up Bedroom 70 €
- Accommodation. Accommodation provided is for the use of the named clients only and may not be added to, sub-let or assigned in any way. Our holiday homes are available for occupation from 3 pm on your arrival day and vacated by 12 noon on your departure day. As we understand the various flights offered, we can accommodate, upon your notification to our office at time of booking, arrival and departure times to fit your flights. Although all properties are individually owned, all complaints are to be directed to SHR. Please Note, We reserve the right to switch a booking to accommodation of an equivalent standard should this prove necessary due to unforeseeable circumstances. All prices include IVA.